



DIGITAL AND CUSTOM SOLUTIONS TEAMS

They are the team of individuals that work with clients and 3rd parties to implement any digital marketing and website management services. Please note with this team that all services are premium. So the assumption is that they are working with your client because they have purchased one of our Digital Marketing Solution services. Please do not expect this team to work with your client, if your client has not purchased one of our Digital Marketing Solution services

EXPECT THEM TO:

- Reach out to your client to welcome them to the service and set the stage for the process to follow
- Work hard to maximize the results you and your clients are expecting from their purchase
- Follow up with your clients on an agreed upon schedule
- Where applicable, disseminate reports on an agreed upon schedule that will give your clients insight into the efficacy of the solution we are providing

DON'T EXPECT THEM TO:

- Travel to your client and work with them in person
- Be available 24/7. Although we are open 24/7, this team does not work 24/7